# 2016 Hawai'i Department of Transportation Civil Rights Symposium

**Disparity Studies** 

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# Disparity Studies: Why They Matter

- Provide litigation defense
  - Programs without solid studies will be struck down
  - Studies aren't challenged; programs are challenged
- Meet regulatory requirements of 49 C.F.R. Part 26
  - Set overall, annual DBE goals
  - Develop DBE contract goals
- Make administrative improvements
  - Obtain confidential customer feedback
  - Create focus on data collection & monitoring
  - Supportive administrative accountability

### Legal Standards

- Strict scrutiny standards
  - Race-conscious government decision-making must meet two prongs
    - There must be a "strong basis in evidence" of the agency's "compelling interest" in remedying discrimination
    - Remedies must be "narrowly tailored" to that evidence
  - Purpose of strict scrutiny
    - Expose "illegitimate notions of racial inferiority or simple racial politics"
    - Provide a "framework for carefully examining the importance and the sincerity of the reasons" for using race

### Legal Standards, cont.

- "Societal" discrimination is not sufficient
- Determine which racial & ethnic groups suffer in the local marketplace
- Disparities between population & agency utilization of DBEs is insufficient
- Race-neutral measures must be seriously considered
- Evidentiary standard can be met through defensible disparity studies
- Gender is subject to "intermediate scrutiny"
- Location, size, veteran status, etc. subject to "rational basis" scrutiny

### Disparity Studies Gone Bad: Agency A

- Weak legal analysis
- No economy-wide evidence of discrimination
- Weak anecdotal evidence; experiences of non-M/W/DBEs not explored
- No analysis of contracts over \$500K
- Overly broad industry categories (*i.e.*, no NAICS codes)
- Incorrect market area definition

# Disparity Studies Gone Bad: Agency A, cont.

- No info on prime contractor survey, response rates or non-response testing
- Majority of construction contracts & dollars not included
- Incomplete availability measures
- Unnecessary & confused "willingness" test for primes
- Unnecessary & indefensible "capacity" analysis
- Result: weak program with low goals

### Disparity Studies Gone Bad: Agency B

- Improper availability analysis
  - Excluded minority & women firms that "might" not be eligible to be certified as DBEs
  - Excluded firms that had not bid
  - Excluded discouraged firms
  - Excluded firms that did not participate in the survey, even if they were working for the agency
  - No non-response testing for survey
  - Original D & B universe of 50,000 firms reduced to 3,400

# Disparity Studies Gone Bad: Agency B, cont.

- No Census SBO or ACS analysis
- Unnecessary & indefensible "capacity" analysis
- Result: some minority groups were dropped from the race-conscious program & a low overall goal was adopted

- Determine utilization of DBEs as % of total dollars in the agency's geographic & product marketplaces
  - Use highest level of detail (6-digit NAICS codes not "construction")
  - Do not set a ceiling (e.g., \$500K); do set a floor (e.g., informal procurement method threshold)
  - Fill in missing non-DBE subcontractor data
  - Obtain large majority of contracts & contract dollars (e.g., 85%)

- Determine DBE availability using the real "Custom Census" approach
  - Create database of relevant agency projects
  - Identify the geographic & product markets empirically
  - Count all businesses in relevant markets
  - Identify & verify all DBEs in those markets
  - Do not determine availability by surveys
  - Do not adjust for "capacity"

#### "Custom Census" benefits

- Provides dollar-weighted availability estimates to set overall, annual DBE goals
- Provides detailed availability estimates to set DBE contract goals
- Casts a "broad net" as held by courts to meet the DBE program's remedial purpose
- Counts all businesses in relevant markets, not just those either known to the agency or responding to surveys

- Do not use the "Bidders List" Approach
  - Existing discrimination may lead to under-representation
  - Popularity of program may lead to over-representation
  - "Apples to oranges" if lists are combined
  - Separate prime & sub calculations are unrealistic, too simplistic & maintain barriers
  - Remedial aspect of the Program is lost by looking only at current results without regard to the current effects of past & present discrimination

- Do not conduct a "capacity" analysis
  - No common definition
  - Ignores the elasticity of supply, especially in construction
  - What about subcontracts?
  - Disparities persist even when variables are controlled for
  - Variables (revenues, years in business, bonding limits, etc.) are impacted by discrimination
  - Ignores the DBE program's remedial nature by locking in the results of past discrimination
  - "Capacity" argument rejected by courts when explained by expert testimony

- Conduct an agency contracts disparity analysis
  - Necessary but not sufficient for current programs because of the effect of remedial market intervention
  - A finding of no disparity isn't the end of the analysis; consider
    - Effects of the existing program
    - Continuing impact of discrimination

- Conduct an economy-wide disparity analysis
  - Look outside agency's own contracting activities
  - Critical element of legal defense for existing programs
  - Elements
    - DBEs' vs. non-DBEs' utilization throughout the economy from the Census Bureau's Survey of Business Owners
    - DBEs' vs. non-DBEs' business formation rates & earnings from Census Bureau's American Community Survey
    - Review literature on credit market discrimination

- Include anecdotal evidence
  - Necessary but not sufficient
  - Explore current effects of past biases & exclusion
  - Examine denials of full & fair access to government contracts & subcontracts
  - Evaluate existing programs for effectiveness in remedying discrimination & providing opportunities
  - Critical element for DBEs' participation

- Conduct a program review
  - Interview DBEs, primes & staff
  - Evaluate the effectiveness of contract goals
  - Evaluate the effectiveness of race-neutral measures
    - Utilization on no-goals contracts
    - Small business elements
      - Size standards & personal net worth criteria
      - Setasides
      - Contract goals
    - Supportive services efforts
    - Business Development Program

# Recommended Disparity Study RFP Design & Process

- Allow at least one year for study completion
- Evaluate cost factors
- Include legal counsel at all steps
- Use a general rather than a detailed scope of work
- Require a sample study
- Check references
- Conduct face-to-face interviews
- Don't add extraneous issues like employment

# Recommended Disparity Study RFP Design & Process, cont.

- Study scope
  - Use 5 years of contract data, if possible
  - Types of contracts
    - USDOT-funded?
    - Locally-funded?
    - Informal?
    - Sole source?
    - -Concessions?

### Recent Errors

#### Minor

- Excessive in person meetings
- Inflexible interview dates

### Major

- Relying on price
- Including small businesses, veterans, corporate boards, other unrelated availability & disparity analyses
- Requiring free expert witness support
- Hiring anti-affirmative action consultants as experts
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### Challenges of Study Updates

- What contract data have been collected?
  - Is there a comprehensive contract data collection & monitoring system?
    - If not, then an update is not possible
    - If so, then provide to the consultant:
      - Detailed race & gender info for prime contractors & subcontractors by 6-digit NAICS code
      - Data on "no goals" contracts"
      - Detail on outreach efforts
      - Data on the number of waiver or goal reduction requests

### Challenges of Study Updates, cont.

- What data on race-neutral measures have been collected?
  - What race-neutral programs are implemented
    - Bonding
    - Financing
    - Technical assistance, including how to do business with the agency
    - Supportive services grant-funded efforts
  - Race & sex data & NAICS codes for firms that participate in each program

# Conclusion Methodology Matters: Do Your Homework

- Does the agency want a strong remedial program?
- What methodology does the consultant apply? Do the results of prior studies comport with reality & remedial objectives?
  - No disparities found for Blacks in a deep South community
  - Only contracts under \$1M were studied so no goals were adopted for contracts over \$1M for city with a \$50B budget

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